



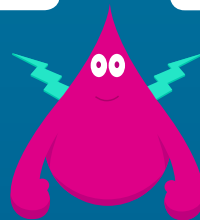
Buongiorno!  
I'm Julie and I've had a great career as Cabin Crew and as a Customer Service Agent at an international airport.

How many languages do you speak?

3 languages; French, Spanish and Italian.

What was the best aspect about your job?

The opportunity to travel all over the world and to be paid for it!



Where / when did you learn them?

I learnt Spanish at school from the age of 12, then picked up French when I was 15. I learnt Italian when I worked for British Airways. I studied in Florence and Rome at a language school to improve and perfect my Italian.

Best thing about speaking another language?

You have an advantage when you travel or meet people. You can read menus, understand how to buy train tickets, ask directions, make friends overseas. You have a skill which will always stay with you.

What inspired you to do the jobs you have done?

I was motivated by the opportunity to travel and see parts of the world I never thought I would visit in a million years! My jobs have been Customer Service based which means I have met some very interesting people.

How much do you use your languages in your job?

All the time, every day. Colleagues relied on me, customers needed me, and you would be surprised how popular you become!

Are there other languages would you like to learn?

I intend to learn German some day.

One piece of advice...

Practice, practice, practice! Don't be nervous about making mistakes, if you show you are trying people are brilliant!

